WNPRO

Company Profile

Integrated technology solutions for businesses.

PROJECTS / INFRASTRUCTURE / SECURITY

CLOUD / CONNECTED WORKPLACES / SUPPORT



ABOUT WNPRO

Technology built around your business.

WNPRO is a registered trademark of Gulf Arrow. With more than 10 years of technology experience, we deliver integrated IT and low-current solutions for small, medium and large organizations.

Our expertise covers network and fiber infrastructure, data protection, data centers, Microsoft 365 and connected workplace systems. From needs assessment and implementation to maintenance and consulting, our engineers and technicians build solutions around each client's operational requirements.



HOTELS & BUSINESS FACILITIES

Turnkey IT Project Delivery

We take responsibility for the complete agreed IT project scope: from needs assessment and technical design to implementation, integration, testing and handover.

01

Design & plan

Assess requirements, define the solution and coordinate equipment and implementation planning.

02

Deliver & integrate

Install, configure and connect the agreed network, low-current and workplace technology systems.

03

Handover & support

Test the delivered solution, complete handover and arrange ongoing support through an agreed SLA.

Hospitality project experience

Project scope can cover networks and fiber, surveillance, access control, data centers, audiovisual systems and building controls.

SERVICES

Camera & Surveillance Systems

We design and install camera and surveillance systems around each site's layout, operational needs and applicable requirements. Our solutions serve commercial and residential complexes, parking facilities and other business environments.

From camera selection and installation to recording and remote access, we configure a system suited to the project, with cloud-storage options where required.



OUR EXPERTISE

Call Centers & Networks



Call Center

We equip call centers with business telephony designed to connect customers and employees. Our team selects, installs and configures the right equipment for each workplace.

Microsoft Teams integration and mobile call forwarding help teams remain reachable, while specialist technicians support deployment and ongoing operation.

Wired & Wireless Networks

We design, install and connect wired and wireless networks, including internal and external links. Our specialists deliver cabling, connectivity and network configuration to support reliable access to business systems and data.

Cloud-based management and monitoring can be incorporated where appropriate to the selected solution.

OUR EXPERTISE

Servers & Cybersecurity



Servers

Through our supplier partnerships, we provide servers matched to each organization's applications and operating requirements. Our specialists handle supply, installation and configuration, with server and data management support to keep the environment organized and maintainable.

Cybersecurity

We help organizations reduce cybersecurity risk through suitable protection technologies and specialist support. Our services include assessing servers, networks and websites, identifying vulnerabilities and recommending appropriate remediation.

Security configuration and cloud options are selected around the client's environment and requirements. No system can eliminate every risk; our focus is practical protection, monitoring and continuous improvement.

OUR EXPERTISE

Data Centers & SLA Support



Data Centers

We prepare, install and configure data center infrastructure based on the available space, required capacity and operating needs. Each project begins with a site assessment and design review.

Our work includes network and fiber infrastructure, equipment installation and configuration to support a manageable technical environment.

IT Support & SLA Contracts

Our IT support and maintenance contracts are delivered under agreed service levels (SLAs). Each contract defines coverage, support hours, response and resolution targets, preventive maintenance and escalation arrangements.

We support networks, servers, Microsoft 365 and other agreed systems through remote, on-site or resident support. Service reporting and ongoing follow-up are scoped to each agreement.

OUR EXPERTISE

Cloud & Collaboration



Cloud Services

Our Microsoft 365 services connect business email, files and team collaboration within a managed environment. We help organizations select and configure suitable services, integrate users and support day-to-day administration.

The solution is designed around how the team works, with an emphasis on secure access and effective collaboration.

Meeting Rooms & Video Collaboration

We equip meeting rooms with audiovisual and collaboration systems suited to the room, users and meeting requirements.

Following an assessment, we select and configure suitable video, audio and presentation technology to support communication with colleagues, customers and partners inside and outside the organization.

OUR EXPERTISE

Access & Smart Buildings



Access Control

We design and implement access-control solutions for businesses and properties, including remote door management and user permissions.

As authorized agents for Kisi, we help clients manage entry across their spaces using cloud-based controls, mobile access and central administration. A dedicated Kisi overview follows this section.

BMS & Smart Homes

We design and install building-management and smart-home solutions around each project's requirements. Integrated controls can support lighting, climate, energy and security functions, with remote access where the selected system allows.

Our technical team studies the project and configures a suitable control environment for owners and operators.

ACCESS CONTROL

Secure spaces. Connected access.

Kisi brings hardware and cloud-based software together to manage access across your locations from a single platform.

Mobile & remote access

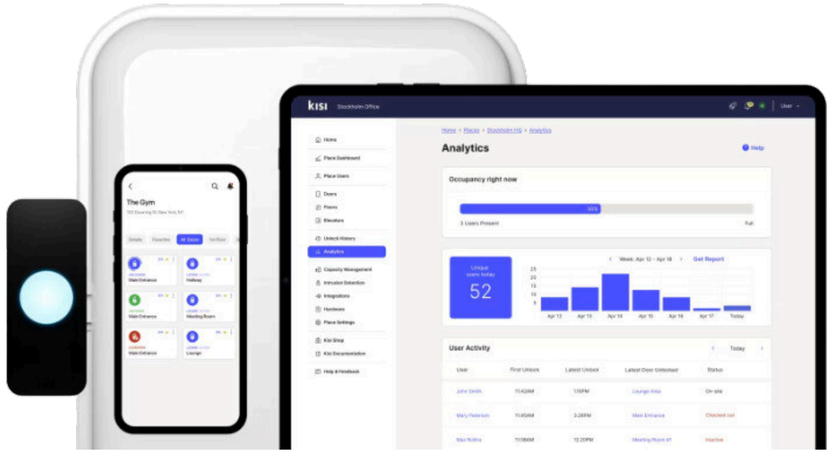
Enable mobile unlocks and manage doors remotely, with access levels configured for each space.

Centralized permissions

Manage locations, users and access permissions from one dashboard, with visibility into access activity.

Integrations that fit your workplace

Connect with supported SSO, visitor, camera and business systems to streamline access administration.



Suitable environments

Offices and flexible spaces; fitness and wellness; public-sector facilities; healthcare; education; manufacturing and industrial sites.

CLOUD & PRODUCTIVITY

Microsoft 365

As an authorized Microsoft distributor, we help businesses select, license and manage Microsoft 365. Our engineers support integration, unified sign-in and email-security configuration.

We also develop MailFlow: a Microsoft-connected solution that archives invoices for later retrieval and automatically routes incoming emails to the relevant department. A dedicated product overview follows.



Licensing / Integration / Email security

OUR OWN PRODUCT

Email automation. Invoice retrieval.

MailFlow integrates with Microsoft 365 to automate incoming email workflows. Invoices are archived for retrieval whenever needed. Other messages are directed to the appropriate department without manual intervention.

Built around your operational workflow

Define categories, routing destinations and invoice-retrieval requirements during implementation.

01 Invoices

Archive invoices and retrieve them whenever your team needs them.

02 Recruitment & offers

Automatically direct incoming messages to the department responsible.

03 Microsoft integration

Connect the workflow to the Microsoft 365 environment used by your organization.

OUR CLIENTS

Organizations we serve.

AZAD Properties

Jeddah Central Markets Co.

Tatweer

AWJ Holding Company

Kinan

Red Sea Mall

Mutib Bin Abdulaziz Foundation

Hilton

TECHNOLOGY ECOSYSTEM

Partners & Suppliers

Huawei

Microsoft

Aruba

Yealink

Fortinet

Hikvision

Kisi

THANK YOU

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